

In the case of distance contracts, the consumer has the right to inform the company within 14 days of receipt of the goods that he is withdrawing from the contract without having to give a reason for his decision. The only cost to the consumer in connection with the cancellation of the contract is the direct cost of returning the goods.

Please notify us in writing of your intended return by contacting us at: wecare@extragifts.com.

You can submit your cancellation notice by a customer complaint form or an unambiguous statement that clearly indicates that you are withdrawing from the contract. It is considered that the consumer has submitted his resignation on time, if it is sent within the deadline set for withdrawal. The burden of proof regarding the exercise of the right of withdrawal rests with the consumer. The payment must be repaid promptly or at the latest within 14 days of receipt of the notice of withdrawal.

The conditions can be found at: <https://extragifts.com/returns-and-refunds/>.

No. Order/ Account:	<input type="text"/>	Customer Information:	<input type="text"/>
Date of Order/ Account:	<input type="text"/>	Name and Surname:	<input type="text"/>
Date of receipt of goods:	<input type="text"/>	Address:	<input type="text"/>
		Phone Number:	<input type="text"/>
		E-mail:	<input type="text"/>

PRODUCTS:

	Code/SKU	Product Name	Quantity
1			
2			
3			

TYPE OF REFUND:

<input type="checkbox"/>	Return of goods	Contact withdrawal	Your TRR:
<input type="checkbox"/>	Product replacement		
<input type="checkbox"/>	Other:	Describe in the note	

Notes:

1. _____	3. _____
2. _____	4. _____

NOTIFICATION:

- In case of return of the product (cancellation of the contract) or exchange, the buyer will cover the return costs.
- In case of return of the product (cancellation of the contract) or exchange, the buyer must return the product unused, undamaged, in its original packaging and in the same quantity.
- If the product does not meet the conditions of return, we reserve the right to compensation.
- Please attach a copy of the invoice to the form.

Date: _____

Signature: _____